

MAINTENANCE GUIDE

CLEANING

1. After installation

After installation, the floor may need a thorough clean. Your Audacity floor is ready for use when you buy it. Don't use any protective products and follow these steps:

- Remove all coarse dirt with a soft broom and a dust pan or a vacuum cleaner (as described in 'Regular cleaning' below).
- Remove any stubborn dirt with a slightly damp micro fiber cloth or mop (as described in 'Damp cleaning' below).

2. Regular cleaning

- Clean the floor regularly.
- Do not allow for moisture to remain on the floor for longer than 72 hours.
- For general cleaning, use a dust mop or vacuum cleaner with the correct hard surface attachment - never a rotating brush, floor scrubbers, jet mops, buffers or similar products.

3. Damp cleaning

- The floor may be cleaned with a damp or wet mop / microfiber cloth and an appropriate laminate cleaner.
- Avoid using too much water and never pour the bucket of water / solution across the floor. Be sure to squeeze the water out of the mop before mopping and rinse the mop frequently.
- Do not use any type of spray mops, power cleaners or buffers.
- After washing always wipe dry with a micro fiber cloth until no more moisture is visible on the floor and allow your floor the time to dry.

4. Steam cleaning

- The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period of time (longer than 5 minutes).
- Refer to the steam mop's manufacturer instructions for proper usage.

5. Stains

- Remove stains immediately with a well-wrung, slightly damp cloth. Worn-in stains are difficult to remove.
- For chocolate, grease, juice and wine stains, use lukewarm water and a non-abrasive cleaner.



- Nail polish, tar, markers, crayon, lipstick, ink and cigarette burns can be removed using nail polish remover or denatured alcohol.
- For candle wax and chewing gum, scrape carefully with a blunt plastic scraper.
- Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 24 hours.

PROTECTING

- Never use wax on the floor.
- Never use abrasive agents, as those can affect the gloss layer.
- Place small carpets or rugs on high-traffic areas.
- Place doormats at exterior doors, to reduce the amount of dirt coming in.
- Place beige, felt floor protectors under chair and table legs. Do not use colored floor protectors.
- Avoid wearing damaged or worn stiletto heels.
- Place a protective mat under chairs with wheels.
- Place a protective dish under flowerpots.
- Do not drag heavy objects across the floor; lift them up to avoid scratches.
- Use floor protectors and furniture legs/castors with a large ground surface to limit the impact of heavy objects.
- Maintain a normal indoor relative humidity level between 30% and 65%. Use a humidifier, if necessary.