

MAINTENANCE GUIDE

GLUE-DOWN LUXURY VINYL FLOORING

1. IMMEDIATELY AFTER THE INSTALLATION

NOTE: Just note that if your floor is glued down to the subfloor, you have to take into account the drying time of your glue. Please use only premium vinyl adhesives and follow the manufacturer's instructions carefully.

- Remove all loose debris from the floor with a vacuum cleaner or a soft broom first, and then with a damp micro-fibre mop.
- Use just water until your water is clear and no dirt is left on the floor.
- Glue, plaster and paint residues should be removed as soon as possible with a cloth.
- Most residues can be removed with water and an appropriate vinyl flooring cleaning product.

2. DAILY CARE AND MAINTENANCE

- As particles of dirt and grit left behind can damage the surface of the floor, clean your floor regularly.
- Start by removing all dirt and dust with a soft broom or a vacuum cleaner. Do not use the beater bar on your vacuum.
- Then, clean with water and a neutral and appropriate vinyl flooring cleaning product.
- Do not use aggressive cleaning products, soap, abrasive cleaners or cleaning products that contain wax or oil.
- We recommend using a well-rung damp mop or a cloth.
- Remove stains as soon as possible. Worn-in stains are difficult to remove.
- After washing allow your floor the time to dry.

3. MAINTENANCE PRODUCTS

We recommend using only premium maintenance products. There are many good brands on the market that can give you excellent results. Just feel free to ask your local flooring dealer for an advice. Follow manufacturer's guidance regarding the maintenance product.

4. PROTECTING

- Avoid bringing dirt, sand, grit and substances, such as oil or asphalt indoors by placing non-rubber backed carpets and doormats at all entrances.
- Do not use rubber-backed mats as long-lasting contact with the rubber can cause permanent stains.
- Do not allow cigarettes, matches or other very hot items to get in contact with the floor as this may cause permanent damage.
- Do not drag or slide heavy objects across the floor.
- When moving appliances or heavy furniture it is always wise to lay a plywood panel, or similar, on your floor and "walk" the item across it. This protects your floor from scuffing, gouging and tears.
- Apply appropriate protection to the legs of the furniture. Do not use coloured floor protectors.
- Apply freely rotating, non-rubber wheels to chairs with castors and/or use protective matting.
- Please bear in mind that pets with sharp nails can leave deep scratches on the floor.

5. PLANK REPLACEMENT GUIDE

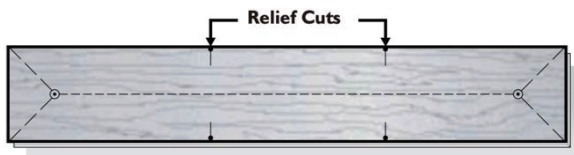
A damaged board in the middle of the floor doesn't require disassembling the whole floor. You can fix it by cutting that single damaged board out and replacing it with a new one.

Things you'll need: pencil, straightedge, plunge saw, cutting blade for soft surfaces, chisel, utility blade/concave knife, premium vinyl adhesive (same adhesive used for the whole

area during the initial installation), weights (approximately 90lbs / 40kg).

Instructions:

- Mark damaged board 1-1/2" / 3.81cm from ends and sides. Drill 3/16" / 4.76mm holes in corners and at relief cuts.



- Using a concave knife, a utility blade knife or a saw (set saw depth to board thickness) cut along lines and remove centre section using a chisel. Make relief cuts using drilled holes as visible stop.
- Use a chisel to carefully lift and pull centre length cut first, then work into corners to remove end pieces last.
- Remove any glue residue left on the subfloor and make sure to clean/vacuum the area from any debris and dust.
- Prepare a replacement plank.
- Use the same type of glue as used for the original installation to cover the area of the replacement plank (follow glue manufacturer's instructions).
- Hold the board at a 45-degree angle and gently lower the board into place in the opening.
- Use a rubber mallet and a tapping block to tap the replacement plank into place.
- Be sure not to get any excess glue on the surface of the planks. If some glue does get on surface, wipe it off and clean immediately following glue manufacturer's instructions.
- Weigh the board down and allow the glue to dry for at least 48 hours.